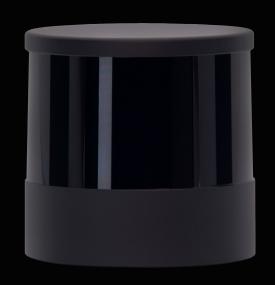


QT128C2X

128-Channel Short-Range Mechanical Lidar User Manual





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About This Manual

Please make sure to read through this user manual before your first use and follow the instructions herein when you operate the product. Failure to comply with the instructions may result in product damage, property loss, personal injuries, and/or a breach of warranty.

Access to This Manual

To obtain the latest version:

- Visit the Download page of Hesai's official website: https://www.hesaitech.com/downloads/
- Or contact your sales representative at Hesai
- Or contact Hesai's technical support team: service@hesaitech.com

■ Technical Support

If your question is not addressed in this user manual, please contact us at:

service@hesaitech.com

https://www.hesaitech.com/technical-support/

https://github.com/HesaiTechnology

(Please leave your questions under the corresponding GitHub projects.)

Legends



Warnings: instructions that must be followed to ensure safe and proper use of the product.

-Ò

Notes: additional information that may be helpful.

Safety Notice

- Please make sure to read through this safety notice and follow all the instructions and warnings. Failure to comply with the instructions and warnings may result in product damage, property loss, and/or personal injuries.
- Please check the certification information on the product's nameplate and read through the corresponding certification warnings. If specific users require not to present certification information on the nameplate, please follow the agreed-to arrangements.
- If you incorporate this lidar product into your product(s), you are required to provide this user manual (or the means to access this user manual) to the intended users of your product(s).
- This lidar product is intended as a component of an end product. It is the responsibility of the end-product supplier to assess the risk of use in accordance with applicable standards, and inform the intended user of safety-related information.
- Should there be other agreements with specific users, the other agreements shall apply.
- Before using a product, please confirm with Hesai the development maturity of the product in a timely manner. For products still in development, Hesai makes no warranty of non-infringement nor assumes any responsibility for quality assurance.

Special Warnings

Laser Safety

CLASS 1 LASER PRODUCT

This product complies with IEC 60825-1: 2014, EN 60825-1: 2014 + A11: 2021 and complies with FDA performance standards for laser products except for conformance with IEC 60825-1 Ed.3., as described in Laser Notice No.56, dated May 8, 2019.

Hot Surface



Hot parts!

Burned fingers when handling the parts.
Wait one-half hour after switching off before handling parts.

Abnormalities

In any of the circumstances listed below, stop using the product immediately:

- You suspect that the product malfunctions or is damaged. For example, the product produces significant noise or is visibly vibrating.
- · You or other people in the nearby environment feel discomfort.
- · Any device or equipment in the nearby environment malfunctions.

Meanwhile, contact Hesai Technology or an authorized Hesai Technology service provider for more information on product disposal.

Prohibition of Disassembly

Unless expressly agreed to in writing by Hesai Technology, do NOT disassemble the product.

Operating Environment

Radio Frequency Interference

- Please check the certification information on the product's nameplate and read through the corresponding certification warnings. If specific users require not to present certification information on the nameplate, please follow the agreed-to arrangements.
- Although the product is designed, tested, and manufactured to comply with the regulations on RF radiation (such as FCC, CE-EMC, or KCC), the radiation from the product may still influence electronic devices.

Vibration

- If significant mechanical shocks and vibration may exist in the product's operating environment, please contact Hesai's technical support team to obtain the shock and vibration limits of this product model. Exposure to over-the-limit shocks or vibration may damage the product.
- Make sure to package the product in shock-proof materials to avoid damage during transport.

Explosive Atmosphere and Other Air Conditions

- Do NOT use the product in any area where potentially explosive atmospheres are present, such as high concentrations of flammable chemicals, vapors, or particulates (including particles, dust, and metal powder) in the air.
- Do NOT expose the product to high concentrations of industrial chemicals, including liquefied gases that are easily vaporized (such as helium). Such exposure can damage or weaken the product's function.

Chemical Environment

Do NOT expose the product to corrosive or strong polar chemical environments (such as liquids or gases), including but not limited to strong acids, strong bases, esters, and ethers. This is to avoid damage to the product (including but not limited to water resistance failure).

Ingress Protection

Please check the product's user manual for its IP rating (refer to the *Specifications* section). Make sure to avoid any ingress beyond that rating.

Operating Temperature

Please check the product's user manual for its operating temperature (refer to the *Specifications* section). Make sure not to exceed the operating temperature range.

Recommended Storage Conditions

Store the product in a dry, well-ventilated place. The recommended ambient temperature is $23\pm5^{\circ}$ C, and the humidity between 30% and 70%.

Light Interference

Certain precision optical instruments may be interfered by the laser light emitted from the product. Please check all the instructions of these instruments and take preventive measures if necessary. For example, certain product models are equipped with protective covers, which can be used to block laser light emission when the product is temporarily not used for measurement.

Personnel

Recommended Operator Qualifications

The product should be operated by professionals with engineering backgrounds or experience in operating optical, electrical, and mechanical instruments. Please follow the instructions in this manual when operating the product and contact Hesai technical support if needed.

Medical Device Interference

- Some components in the product can emit electromagnetic fields. If the product operators or other people in the nearby environment wear medical devices (such as cochlear implants, heart pacemakers, and defibrillators), make sure to consult the physicians and medical device manufacturers for medical advice, such as determining whether it is safe to work near the product.
- If you suspect that the product is interfering with your medical device, stop using the product immediately.

■ Installation and Operation

Power Supply

- You are recommended to use only the cables and power adapters provided by Hesai Technology.
- If you are to design, configure, or select the power supply system (including cables) for the product, make sure to comply with the electrical specifications in the product's user manual (refer to the *Specifications* section and the *Power Supply Requirements* section); for technical support, please contact Hesai Technology. Do NOT use off-spec or damaged cables or adapters.

Electrical Interface

- Before powering on the product, make sure the electrical interfaces are dry and clean. Do NOT power on the product in a humid environment.
- Please check the *Interfaces* section in the product's user manual and strictly follow the instructions on plugging/unplugging the connector. If abnormalities already exist (such as bent pins, broken cables, and loose screws), stop using the product and contact Hesai technical support.
- To prevent breakdown, turn off the power source before connection and disconnection.

Eye Safety

The product is a Class 1 laser product. It satisfies the requirements of:

- IEC 60825-1:2014
- EN 60825-1:2014+A11:2021
- 21 CFR 1040.10 and 1040.11 except for deviations (IEC 60825-1 Ed.3) pursuant to Laser Notice No.56, dated May 8, 2019.

Please follow the standard laser safety guidelines accordingly.

CAUTION: use of controls or adjustments or performance of procedures other than those specified herein may result in hazardous radiation exposure.

For maximum self-protection, it is strongly warned NOT to look into the transmitting laser through a magnifying product (microscope, eye loupe, magnifying glass, etc.).

This product does not have a power switch. It starts operating once connected to power. During operation, the entire cover lens / optical window can be regarded as the product's laser emitting window; looking at the cover lens / optical window can be regarded as looking into transmitting laser.

Product Enclosure

- The product contains metal, glass, plastic, as well as sensitive electronic components. In case the product has been dropped and burnt, stop using it immediately and contact Hesai technical support.
- Do NOT squeeze or pierce the product. If the product enclosure is broken, stop using it immediately and contact Hesai technical support.
- Certain product models contain high-speed rotating parts. To avoid potential injuries, do NOT operate the product if the enclosure is loose.
- Before operating the product, make sure it is properly and securely mounted. The mounting should prevent the product from leaving its mounting position in case of external forces (such as collisions, high winds, and stone impacts).
- If the product enclosure consists of fins or grooves, please wear gloves when handling the product. Applying too much pressure with your bare hands may cause cuts, bruises or other injuries.

Product Enclosure: Cover lens / optical window

- Do NOT apply protective film, wax or any other substance on the cover lens / optical window.
- To keep the product's cover lens / optical window from fingerprints and other stains, do NOT touch the cover lens / optical window with bare hands. If the cover lens / optical window is already stained, please refer to the cleaning method in the *Sensor Maintenance* section of the user manual.
- To prevent scratches, do NOT touch the product's cover lens / optical window with hard or sharp objects. If scratches already exist, stop using the product and contact Hesai technical support. Severe scratches may affect the quality of the product's point cloud data.
- Before installing any exterior part, please ensure that each exterior part and its movable area do not overlap the detection blind zone of lidar product. For questions on determining the detection blind zone, contact Hesai technical support.

Hot Surface

During operation or a time period after operation, the product's enclosure can be hot.

- To prevent discomfort or even burns, do NOT touch the product's enclosure with your skin.
- To prevent fires, do NOT touch the product's enclosure with flammable materials.

Certain product models support active heating of the cover lens / optical window to reduce the impact of ice and frost. Users can turn off this function.

- While active heating is ON, please avoid direct skin contact with the cover lens / optical window.
- For the location of the cover lens, please refer to the Introduction section in the product's user manual.

Peripherals

The product may be used along with accessories and devices, such as suction cup mounts, extension cables, power supplies, network devices, GPS/PTP devices, and cleaning equipment. Please refer to all relevant specifications in the product's user manual, or contact Hesai technical support. Using off-spec or unsuitable devices may result in product damage or even personal injuries.

Firmware and Software Upgrading

Make sure to use only the upgrade files provided by Hesai Technology. Make sure to observe all the instructions provided for that upgrade file.

Custom Firmware and Software

- Before using a custom version of firmware and software, please thoroughly understand the differences in functions and in performance between this custom version and the standard version.
- Make sure to strictly follow all the instructions and safety precautions provided for that custom version. If the product does not function as anticipated, stop using the product immediately and contact Hesai technical support.

Point Cloud Data Processing

Certain product models support one or more point cloud data processing features, include but are not limited to: Noise Filtering, Interstitial Points Filtering, Retro Multi-Reflection Filtering, and Non-Linear Reflectivity Mapping.

These features are configurable and are intended only to assist the user in extracting information from the point cloud data. Users are in full control of whether to use any of these features. Moreover, users are responsible for analyzing the product's intended application scenarios and evaluating the risk of enabling one or more of these features in combination.

The supported features for this product model can be found on web control.

Repair and Maintenance

For product repair or maintenance issues, please contact Hesai Technology or an authorized Hesai Technology service provider.

Repair

Unless expressly agreed to in writing by Hesai Technology, do NOT by yourself or entrust any third party to disassemble, repair, modify, or retrofit the product. Such a breach:

- can result in product damage (including but not limited to water resistance failure), property loss, and/or personal injuries;
- shall constitute a breach of warranty.

1 Introduction

This manual describes the specifications, installation, and data format of QT128C2X.

1.1 Operating Principle

Distance Measurement: Time of Flight (ToF)

- 1) A laser diode emits a beam of ultrashort laser pulses onto the target object.
- 2) The laser pulses are reflected after hitting the target object. The returning beam is detected by an optical sensor.
- 3) Distance to the object can be accurately measured by calculating the time between laser emission and receipt.

d: distance
$$d = \frac{ct}{2}$$
 c: speed of light t: travel time of the laser beam

Figure 1.1 Distance Measurement Using Time of Flight

1.2 Lidar Structure

Laser emitters and receivers are attached to a motor that rotates horizontally.

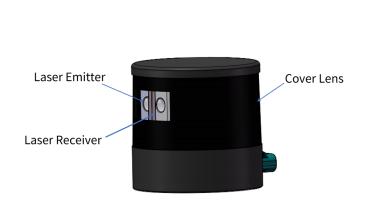


Figure 1.2 Partial Cross-Sectional Diagram

Figure 1.3 Coordinate System (Isometric View)

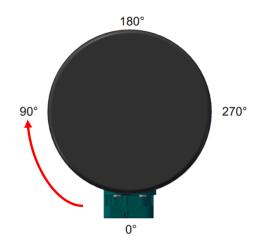


Figure 1.4 Default Rotation Direction (Top View)

The lidar's coordinate system is illustrated in Figure 1.3. Z-axis is the axis of rotation.

By default, the lidar rotates clockwise in the top view. To select counterclockwise rotation, see Section 4.2 (Web Control - Settings).

The origin's exact position is shown in Figure 1.6, as a red dot. All measurements are relative to the origin.

Lidar azimuthal position is defined in Figure 1.4. Y-axis corresponds to 0° .

Each laser channel has an intrinsic azimuth offset. The horizontal center of the emitter-receiver array defines the lidar's azimuthal position. For example, when the horizontal center passes the 90° position:

- the lidar is at the 90° position;
- the Azimuth field in the corresponding data block in the Point Cloud Data Packet will be 90°.

1.3 Channel Distribution

The vertical resolution is unevenly distributed across all channels, as illustrated in Figure 1.5 and detailed in Appendix I (Channel Distribution).

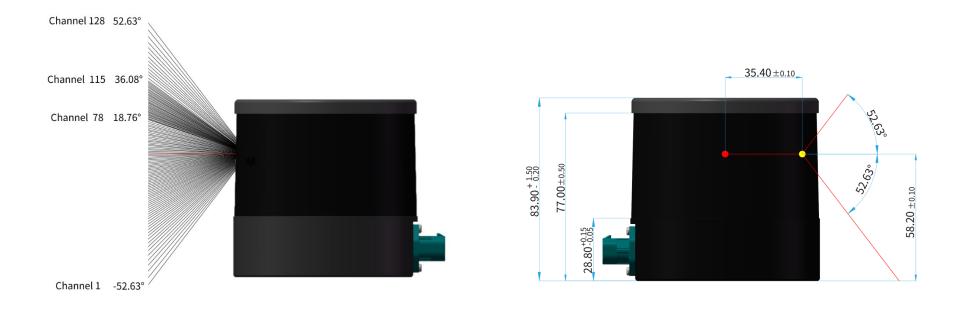


Figure 1.5 Channel Vertical Distribution

Figure 1.6 Laser Firing Position (Unit: mm)

Each channel has an intrinsic angle offset, both horizontally and vertically. The offsetted angles are recorded in this lidar unit's **angle correction file**. In case you need to obtain the file again:

- send PTC command 0x05, as described in Hesai TCP API Protocol (Section 5);
- or export the file using PandarView 2 (see the PandarView 2 user manual).

The angle correction file lists the elevation and azimuth of each channel's outgoing beam, relative to the center of the exit pupil (shown as a yellow dot in Figure 1.6).

EEFF	1	1
Laser id	Elevation	Azimuth
1	-52.626	10.108
2	-51.028	9.719
3	-49.514	9.384
	•••	•••
128	52.626	-10.108

Figure 1.7 Illustration of the Angle Correction File

1.4 Specifications

SENSOR			MECHANICAL/ELECTRICAL/OPERATIONAL		
Scanning Method	Mechanical Rotation		Wavelength	940 nm	
Channel	128		Laser Class	Class 1 Eye Sa	fe
Instrument Range	0.05 to 50 m		Ingress Protection	IP6K7 & IP6K9	K
Range Capability ①	Channels 9 to 120:	20 m	Dimensions	Height:	83.9 mm
	Channels 1 to 8, 121 to	128: 15 m		Top/Bottom:	Ф85.9/87.0 mm
	(both at 10% reflectivi	ty)	Rated Voltage Range ③	DC 12 to 24 V	
Range Accuracy ②	±3 cm (typical)		PowerConsumption 4	12 W	
Range Precision ②	2 cm (typical)		Operating Temperature	-40°C to 85°C	
FOV (Horizontal)	360°		Storage Temperature	-40°C to 95°C	
Resolution (Horizontal)	Channels 65 to 128:	0.4° (10 Hz)	Weight	0.7 kg	
		0.8° (20 Hz)			
	Channels 1 to 64:	0.8° (10 Hz)	DATA I/O		
		1.6° (20 Hz)	Data Transmission	Ethernet (Autor	notive, 1000BASE-T1)
FOV (Vertical)	105.2° (-52.6° to +52.6	ô°)		Slave Mode	
Resolution (Vertical)	Channels 78 to 115	0.4° to 0.5°	Measurements	Distance, Azimu	ıth, Reflectivity
	Other channels	0.8° to 1.6°	Valid Data Points	Single Return:	864,000 points/sec
Frame Rate	10 Hz, 20 Hz			Dual Return:	1,728,000 points/sec
Return Modes	Single Return		Point Cloud Data Rate	Single Return:	42.08 Mbps
	(First, Second, Last, St	rongest)		Dual Return:	84.16 Mbps
	Dual Return (5 modes))	Clock Source	PTP	
			PTP Clock Accuracy	≤1 μs (typical)	
			PTP Clock Drift ⑤	≤1 μs/s	



Specifications are subject to change. Please refer to the latest version. (Continued on the next page)

(Continued)

- 1 Range Capability
- Test conditions: normal incidence, 0 to 100 klux ambient illuminance, PoD (probability of detection) > 90%, FAR (false alarm rate) < 10E-5.
- See Appendix I (Channel Distribution) for the test data of each channel.
- 2 Range Accuracy and Range Precision
- May vary with range, temperature, and target reflectivity.
- Range accuracy: difference between the average of multiple measurements and the true value, measured under the same conditions.
- Range precision: standard deviation of multiple measurements, measured under the same conditions.
- ③ Input Voltage
- The input voltage at the lidar's connector shall be within 9 to 32 V DC
- Refer to Appendix III (Power Supply Requirements)
- 4 Power Consumption: typical value
- Test conditions: 85°C, 20Hz
- Not including accessories such as the connection box.
- Refer to Appendix III (Power Supply Requirements)
- (5) PTP Clock Drift
- Defined as the drift at a constant temperature after the lidar (slave clock) loses connection to the PTP master.

2 Setup

2.1 Mechanical Installation

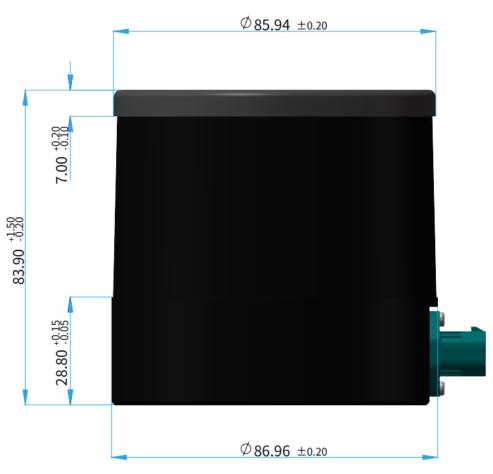


Figure 2.1 Left View (Unit: mm)

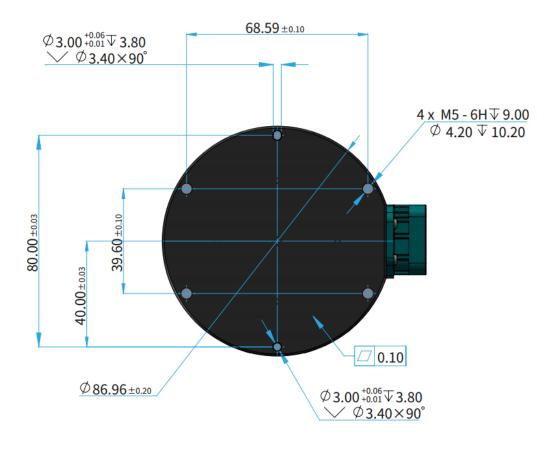


Figure 2.2 Mounting Base (Unit: mm)

2.1.1 Recommended Installation

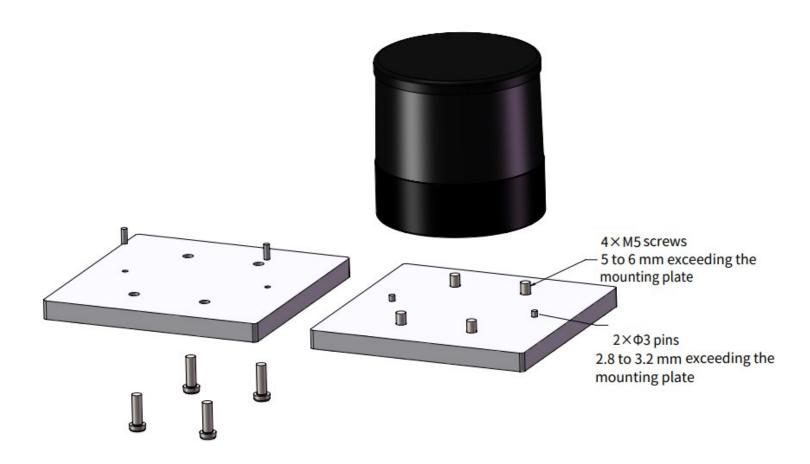


Figure 2.3 Recommended Installation

2.1.2 Notes on Screw Installation

Screw Type

SEMS screws (with pre-attached flat washers and lock washers) are recommended. Property class should be at least 4.8.

■ Threadlocker

Before fastening a screw, apply 1 or 2 dots of threadlocker in the thread fit area. LOCTITE® 263 Threadlocker is recommended. To ensure curing in place, wait for at least 12 hours before operating the lidar.

■ Screw Torque

The base material of the threaded holes is aluminum alloy instead of steel. Refer to the following table for the appropriate screw torque.

Thread Size	Recommended Screw Torque
M3	0.5 to 0.6 Nm
M4	1 to 1.5 Nm
M5	2 to 2.5 Nm
M6	3.5 to 4 Nm

■ Thread service life

25 times.

Each screwing counts as one time, so as each unscrewing.

2.2 Interfaces

Rosenberger part number: E6S14M-40MT5-Z (male socket, on the lidar), E6K14M-1CAZ5-Z (female plug, connecting to the lidar)

May be different for customized models. The mechanical drawings and data for customized models will be provided separately from this manual and those drawings and data shall prevail.



Figure 2.4 Connector Dimensions (Unit: mm)

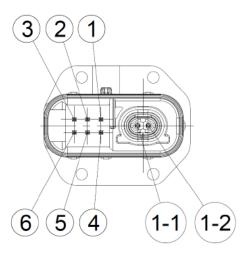


Figure 2.5 Connector Pinout (8-pin)

2.2.1 Pin Description

Pin#	Signal	Voltage
1	VIN	12 to 24 V
2	Reserved	0 to 3.3 V
3	Reserved	0 to 3.3 V
4	NC	-

Pin#	Signal	Voltage
5	Reserved	0 to 3.3 V
6	GND	0 V
1-1	Ethernet_TRX+	-1 to 1 V
1-2	Ethernet_TRX-	-1 to 1 V



Please plug and unplug the connector with care. Do not pull, twist, or squeeze it with excessive force.

2.2.2 Cables (Ethernet)

OD (outside diameter) = $4.0^{0}_{-0.4}$ mm

Minimum bend radius:

Single	3 * OD
Multiple (>10x)	10 * OD

2.2.3 Connector Use

Connection	Disconnection	
Turn off the power source.	Turn off the power source.	
• Push the plug straight into the socket until a click is heard.	Pull the red CPA with your fingernail until a click is heard.	
Push the red CPA to the bottommost position until a click is	Firmly press down the water blue latch while pulling the plug	
heard.	from the socket.	

A

Warnings

- DO NOT attempt to force open a connection by pulling on the cables or by twisting the connectors in any way. Doing so can loosen the connectors' shells, or even damage the contacts.
- In case a connector's shell is accidentally pulled off, stop using the connector and contact Hesai technical support.
- DO NOT attempt to assemble the connector's shell and cable collet; DO NOT connect a connector without its shell. Doing so may damage the lidar's circuits.
- Before connection, check the pins on the socket and the holes on the plug. In case of bent pins or damaged holes, stop using the connector and contact Hesai technical support.
- -Ď.-

Connector mating cycles: minimum 10

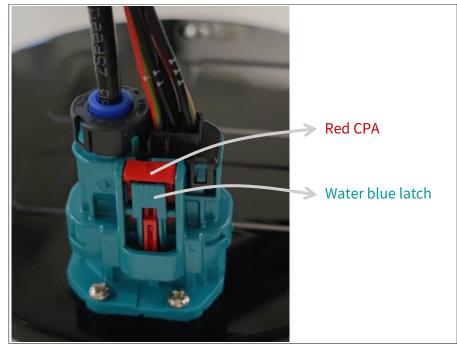


Figure 2.4 Rosenberger Connection/Disconnection

2.3 Connection Box (Optional)

Users may connect the lidar directly or using a connection box.

The connection box converts automotive 1000BASE-T1 to 1000BASE-T typical Ethernet, as well as providing a power port.

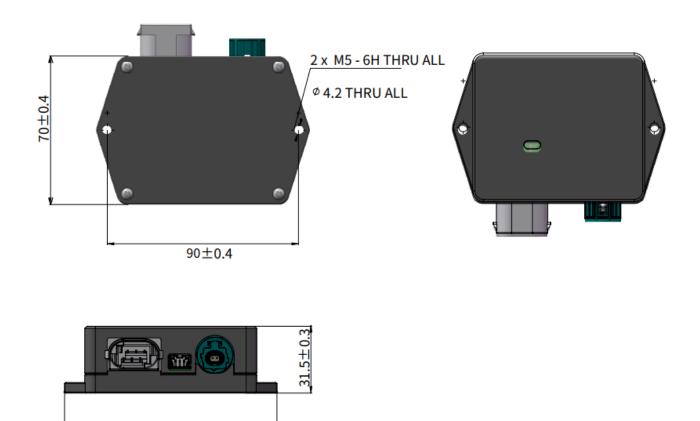


Figure 2.5 Connection Box - Connection (Unit: mm)

 100 ± 0.5

2.3.1 Connection Box Interfaces

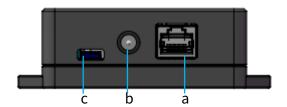


Figure 2.6 Connection Box (Front)

Port #	Port Name	Description
а	Standard Ethernet Port	RJ45, 1000BASE-TX Ethernet
b	Power Port	Connects to a DC power adapter
		Connector part number: PJ-057AH
С	Reserved Port	Do not connect this port to external signals

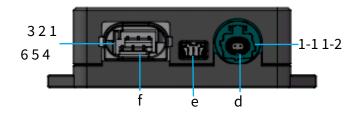


Figure 2.7 Connection Box (Back)

Port #	Port Name	Description	
d	Connection to lidar	See Section 2.2.1 (Pin Description).	
		Connector (socket): Rosenberger, E6S24A-40MT5-Z	
		Recommended wire connector (plug): Rosenberger, E6K14A-1CAZ5-Z	
е	Reserved Port	Do not connect this port to external signals	
f	Connection to lidar	See Section 2.2.1 (Pin Description).	
		Connector (socket): TE Connectivity, 1241637-1	
		Recommended wire connector (plug): TE Connectivity, 1-967616-1	

2.3.2 Connection

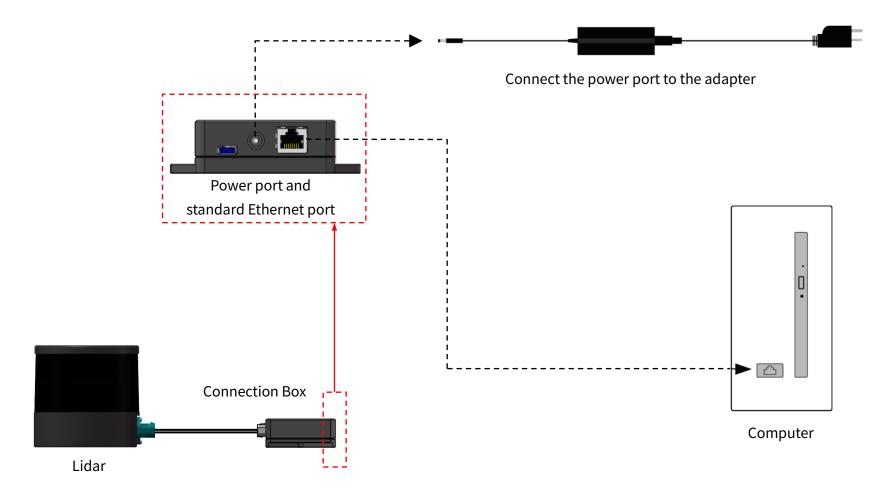


Figure 2.8 Connection with PTP (Software Simulation)

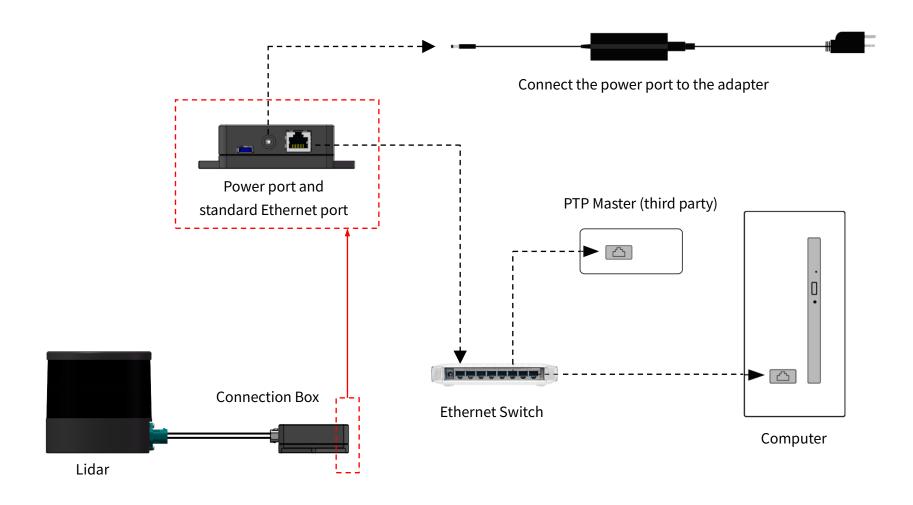


Figure 2.9 Connection with PTP (Hardware Device)

2.4 Get Ready to Use

Before operating the lidar, strip away the protective cover outside the cover lens.

The lidar does not have a power switch. It starts operating once connected to power and the Ethernet.

To receive data on your PC, set the PC's IP address to 192.168.1.100 and subnet mask to 255.255.255.0

For Ubuntu:	For Windows:
Input this ifconfig command in the terminal:	Open the Network Sharing Center, click on "Ethernet"
~\$ sudo ifconfig enp0s20f0u2 192.168.1.100	In the "Ethernet Status" box, click on "Properties"
(replace enp0s20f0u2 with the local Ethernet port name)	Double-click on "Internet Protocol Version 4 (TCP/IPv4)"
	Configure the IP address to 192.168.1.100 and subnet mask to 255.255.255.0

To record and display point cloud data, see PandarView User Manual.

To set parameters, check device info, or upgrade firmware/software, see Chapter 4 (Web Control)

3 Data Structure

The lidar outputs Point Cloud Data Packets.

Unless otherwise specified, all the multi-byte fields are unsigned values in little endian format.

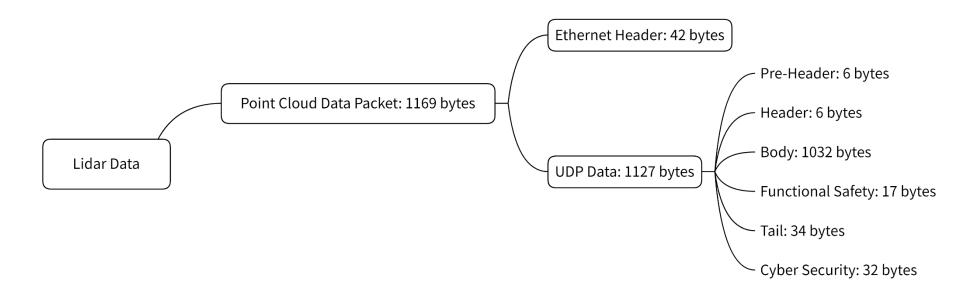


Figure 3.1 Data Structure

3.1 Point Cloud Data Packet

3.1.1 Ethernet Header

Each lidar has a unique MAC address. The source IP is 192.168.1.201 by default, and the destination IP is 255.255.255.255 (broadcast).

Point Cloud Ethernet Header: 42 bytes			
Field	Bytes	Description	
Ethernet II MAC	12	Destination: broadcast (0xFF: 0xFF: 0xFF: 0xFF: 0xFF)	
		Source: (xx:xx:xx:xx:xx)	
Ethernet Data Packet Type	2	0x08, 0x00	
Internet Protocol	20	Shown in the figure below	
UDP Port Number	4	UDP source port (0x2710, representing 10000)	
		Destination port (0x0940, representing 2368)	
UDP Length	2	8 bytes more than the size of the Point Cloud UDP Data	
UDP Checksum	2	-	

```
v Internet Protocol Version 4, Src: 192.168.1.201, Dst: 255.255.255
    0100 .... = Version: 4
    .... 0101 = Header Length: 20 bytes (5)

> Differentiated Services Field: 0x00 (DSCP: CS0, ECN: Not-ECT)
    Total Length: 1155
    Identification: 0x7af1 (31473)

> Flags: 0x4000, Don't fragment
    ...0 0000 0000 0000 = Fragment offset: 0
    Time to live: 128
    Protocol: UDP (17)
    Header checksum: 0xf880 [validation disabled]
    [Header checksum status: Unverified]
    Source: 192.168.1.201
    Destination: 255.255.255.255
    Figure 3.2 Point Cloud Ethernet Header - Internet Protocol
```

3.1.2 UDP Data

■ Pre-Header: 6 bytes

Field	Bytes	Description	
0xEE	1	SOP (start of packet)	
0xFF	1	SOP (start of packet)	
Protocol Version Major	1	Main class of the point cloud UDP packet structure	
		Currently 0x03	
Protocol Version Minor	1	Subclass of the point cloud UDP packet structure	
		Currently 0x02	
Reserved	2	-	

■ Header: 6 bytes

Field	Bytes	Description		
Laser Num	1	0x80 (128 channels)		
Block Num	1	0x02 (2 blocks per packet)		
First Block Return	1	Reserved		
Dis Unit	1	0x04 (4 mm)		
Return Num	1	Number of returns that each channel generates		
		0x01 - one return 0x02 - two returns		
Flags	1	[7] and [5:4] are reserved		
		The other bits show whether this data packet contains the following information		
		[6] channel customization 1 – Selected channels 0 – All channels (fixed)		
		[3] digital signature 1 – YES 0 – NO		
		[2] functional safety 1 – YES (fixed) 0 – NO		
		[1] IMU 1 – YES 0 – NO (fixed)		
		[0] UDP sequence 1 – YES (fixed) 0 – NO		

■ Body: 1032 bytes (2 blocks)

Field	Bytes	Description	
Azimuth 1	2	For Block 1: current reference angle of the rotor	
		azimuth angle in degrees = Azimuth / 100	
Block 1	512	For Block 1: measurements made by each channel, starting form Channel 1	
		See table below	
Azimuth 2	2	For Block 2	
Block 2	512	For Block 2	
CRC 1	4	CRC-32/MPEG-2 checksum of the Body	
		For more on the CRC-32/MPEG-2 computation algorithm, refer to:	
		https://www.mathworks.com/matlabcentral/fileexchange/72226-crc-32-mpeg-2-computation-algorithm	

Each Channel in the Block: 4 bytes				
Each Block in the Body: 4 * 128 = 512 bytes				
Field	Bytes	Description		
Channel X	4	2-byte Distance	See definition in the next page	
		1-byte Reflectivity	Reflectivity Value = Reflectivity * 1%	
			Range: 0 to 255	
		1-byte Reserved	-	

If a channel does not fire in the current firing sequence, its corresponding four bytes are filled with 0.

The Distance field is defined below:

Up-Close Blockage Detection = OFF	Description
Distance≥12	Distance Value = Distance * Dis Unit ≥ 0.048 m
	Dis Unit: See "Header" in this section
Distance = 0	No valid point cloud output

Up-Close Blockage Detection = ON	Description
Distance≥12	Distance Value = Distance * Dis Unit ≥ 0.048 m
	Dis Unit: See "Header" in this section
Distance = 0 (as flag)	No laser emission.
Distance = 1 (as flag)	Either no return signal is received, or return signal is received but rejected. Thus, no valid point cloud
	output.
	Common reasons for return signal rejection:
	The signal is generated by another lidar unit.
	Object distance exceeds the upper limit of the lidar's measurement range.
	Pulse intensity is below the threshold.
	• The signal is filtered out. See Retro Multi-Reflection Filtering in Section 4.2 (Web Control: Settings)



Users can enable or disenable Up-Close Blockage Detection (see Section 4.2 Web Control - Settings).

Four single-return modes and five dual-return modes are available, indicated by the Return Mode field in the Tail of Point Cloud Data Packets.

In a single-return mode: the measurements from each round of firing are stored in **one block**.

In a dual-return mode:

- the measurements from each round of firing are stored in the **two blocks of one packet** (see table below);
- azimuth changes every packet;
- firing sequence changes every packet, indicated by the Mode Flag field in the Tail.

Return Mode field	Block 1	Block 2	Note
0x39	Last return	Strongest return	If the last return is also the strongest, then the even-number block stores the
			second strongest return.
0x3B	First return	Last return	If there is only one return, then the two blocks store the same data.
0x3C	First return	Strongest return	If the first return is also the strongest, then the even-number block stores the
			second strongest return.
0x3E	Strongest	Second Strongest	If there is only one return, then the two blocks store the same data.
0x3A	First	Second	If there is only one return, then the two blocks store the same data.

■ Functional Safety: 17 bytes

Field	Bytes	Description
FS Version	1	Version number of the functional safety module (currently 0x01)
Lidar State	1	[7:5] is the lidar's current state:
		d-0 (b-000) Initialization
		d-1 (b-001) Normal
		d-2 (b-010) Warning
		d-3 (b-011) Performance Degradation (not yet supported)
		d-4 (b-100) Shutdown or Output Untrusted
Fault Code Type		[4:3] is the type of the fault code in this data packet
		b-00: No current or past fault
		b-01: Current fault
		b-10: Past fault
Rolling Counter		[2:0] indicates whether the fault reporting system gets stuck
(for Fault Messages)		Starting from 0, the rolling counter increments by 1 every 5 ms
Total Fault Code Num	1	[7:4] counts the total number of fault codes in this queue
Fault Code ID		[3:0] is the sequence number of the fault code in this queue, starting from 1
Fault Code	2	Fault code sent by this data packet
Reserved	8	-
CRC 2	4	CRC-32/MPEG-2 checksum of Functional Safety (from the Lidar State field to the Reserved field)

The lidar states and fault codes are described in the Safety Manual. Please contact Hesai technical support for more information.

■ Tail: 34 bytes

Field	Bytes	Description
Reserved	5	-
Mode Flag	1	[7:1] is reserved. [0] indicates the firing sequence used in Block 1:
		1 – Firing Sequence 1 0 – Firing Sequence 2
		In a single-return mode:
		[0] = 1 (fixed). Blocks 1 and 2 use Firing Sequences 1 and 2, respectively.
		In a dual-return mode:
		When [0] = 1, Blocks 1 and 2 use Firing Sequence 1, and for the next packet [0] = 0.
		When [0] = 0, Blocks 1 and 2 use Firing Sequence 2, and for the next packet [0] = 1.
		- Firing sequences are defined in Appendix II (Firing Time Offset of Each Channel).
Reserved	6	-
Return Mode	1	0x33 – First Return
		0x34 - Second Return
		0x37 – Strongest Return
		0x38 – Last Return
		0x39 – Dual Return (Last, Strongest)
		0x3B – Dual Return (First, Last)
		0x3C - Dual Return (First, Strongest)
		0x3E – Dual Return (Strongest, Second Strongest)
		0x3A – Dual Return (First, Second)
Motor Speed	2	Unit: RPM

Field	Bytes	Description			
Date & Time	6	The absolute UTC time of this data	The absolute UTC time of this data packet, accurate to the second.		
		Each Byte	Range		
		Year (current year minus 1900)	≥70		
		Month	1 to 12		
		Day	1 to 31		
		Hour	0 to 23		
		Minute	0 to 59		
		Second	0 to 59		
Timestamp	4	The "µs time" part of the absolute time of this data packet (defined in Appendix II)			
		Unit: μs			
		Range: 0 to 1000000 μs (1 s)			
Factory Information	1	0x42			
UDP Sequence	4	Sequence number of this UDP packet			
		0 to 0xFF FF FF			
CRC 3	4	CRC-32 checksum of the Tail			

■ Cyber Security: 32 bytes

Field	Bytes	Description	
Signature	32	Point cloud signature	
		alculated using Point Cloud UDP Data (from Pre-Header to Tail, appended with UDP Sequence)	
		Algorithm: HMAC-SHA256 (256 bits)	
		This field is all zeros by default. After users specify a Shared Secret Key and start a session, this field will output point cloud signature. Refer to Section 4.8.3 (Web Control - Security - Point Cloud Signature).	

3.1.3 Point Cloud Data Analysis

Take Channel 5 in Block 2 as an example:

■ Analyze the vertical angle of a data point

The designed vertical angle of Channel 5 is -46.695°, according to Appendix I (Channel Distribution)



- The accurate vertical angle is recorded in this lidar's unit's angle correction file, see Section 1.3 (Channel Distribution).
- 0° is the horizontal direction; define upward as positive (see Figure 1.5).
- Channel # counts from 1, bottom to top.

■ Analyze the horizontal angle of a data point

 $-\dot{Q}$. Y-axis is the 0° position; define clockwise in the top view as positive (see Figure 1.4).

Horizontal angle = 1 + 2

- ① Angular position of current block (see Appendix II for definition)
- 2 Firing time angular offset of the current firing channel

1 = 3 + 4

3 Rotor reference angle during the current round of firing In the Azimuth field of Block 2.

4 Horizontal angle offset of the current firing channel

The designed offset for Channel 5 is 8.833°, according to Appendix I (Channel Distribution Table).

The accurate horizontal angle offset is recorded in this lidar's unit's angle correction file, see Section 1.3 (Channel Distribution).

2 = 5 * 6

⑤ Firing time offset of the current firing channel Look up the table in Appendix II (Absolute Time of Point Cloud Data).

6 Spin rate of the motor

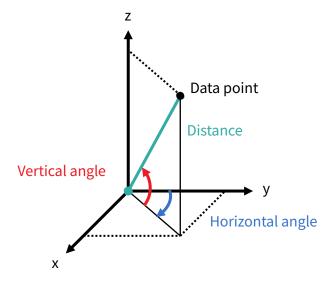
See Section 4.1 (Web Control - Home).

■ Analyze the distance of a data point

Actual distance in real world millimeters = distance measurement * Distance Unit

- Distance measurement: Distance field of Channel 5 in Block 2
- Dis Unit field in the Header: 4 mm

■ Draw the data point in a polar or rectangular coordinate system



■ Obtain the real-time point cloud data by analyzing and drawing every data point in each frame

4 Web Control

Web control is used for setting parameters, checking device info, and upgrading.

To access web control

- 1) Connect the lidar to your PC using an Ethernet cable
- 2) Set the IP address according to Section 2.4 (Get Ready to Use)
- 3) Enter this URL into your web browser: 192.168.1.201
- Q Google Chrome and Mozilla Firefox are recommended.

4.1 Home

Spin Rate	600 rpm
PTP	Free Run
Device Info	
Model	QT128C2X
P/N	QT128C2X-E01
S/N	QTXXXXXXXXXXXX
MAC Address	XX:XX:XX:XX:XX
Software Version	3.1.40
	2.1.26
Sensor Firmware Version	3.1.36

Parameter	Description	
Spin Rate	Spin Rate of the mot	or (rpm) = frame rate (Hz) * 60
PTP PTP status		
	Free Run	No PTP master is selected.
	Tracking	Attempting to sync with the selected PTP Master, but the absolute offset exceeds
		the user-specified limit in Section 4.2 (Settings).
	Locked	Absolute offset is within the user-specified limit.
	Frozen (Holdover)	Attempting to recover the connection to the PTP master.

4.2 Settings

	Reset All Settings
Control IP	
IPv4 Address	192.168.1.201
IPv4 Mask	255.255.255.0
IPv4 Gateway	192.168.1.1
Settings	
Destination IP	255.255.255
Destination IP	255.255.255 2368
Destination IP Lidar Destination Port	
Settings Destination IP Lidar Destination Port Spin Rate Return Mode	2368
Destination IP Lidar Destination Port Spin Rate	2368 600 rpm

(Continued on the next page)

(Continued)

Clock Source	PTP
Profile	1588v2
PTP Network Transport	UDP / IP
PTP Domain Number [0-127]	0
PTP logAnnounceInterval	1
PTP logSyncInterval	1
PTP logMinDelayReqInterval	0
Time Offset for Lidar Lock (1-100 μs)	1
Up-Close Blockage Detection	OFF
Retro Multi-Reflection Filtering	OFF
Rotation Direction	Clockwise
Standby Mode	In Operation / Standby
Save	

Button	Description	
Reset All Settings	Reset all the configurable parameters to factory defaults, including:	
	Section 4.2 (Settings)	
	Section 4.3 (Azimuth FOV)	
Save	Save and execute all the settings on this page.	
	Exception: Standby Mode takes effect immediately without having to click "Save".	

4.2.1 Network Settings

Parameter	Options	Description		
Destination IP	Any address except for 0.0.0.0,			
	127.0.0.1, and the lidar's IP.	Mode	Destination IP	
		Broadcast (default)	255.255.255	
	Default: 255.255.255	Multicast	User-defined	
		Unicast	Same as the PC's IP address	

4.2.2 Function Settings

Parameter	Options	Description
Spin Rate	600 RPM (default)	The set spin rate is also shown on web control (see Section 4.1 Web Control –
	1200 RPM	Home).
Return Mode	Single Return	Also shown in Point Cloud Data Packets (see the Return Mode field in Section 3.1.2
	 First / Strongest / Last / 	Point Cloud UDP Data).
	Second Return	
	Dual Return	
	 First and Last Return 	
	(default)	
	 Last and Strongest Return 	
	 First and Strongest Return 	
	Strongest and Second	
	Strongest Return	
	First and Second Return	

Parameter	Options	Description
Sync Angle	0° to 360°	Phase lock angle To activate this function, check the checkbox and input an azimuth. At every full second, the lidar will rotate to that azimuthal position (see Section 1.2 Lidar Structure). Definition of full second When PTP is tracking or locked: retrieved from the PTP master clock Otherwise: the rising edge of the lidar's internal 1 Hz signal Detailed in Appendix II (Absolute Time of Point Cloud Data) To phase-lock multiple lidars Connect the lidars to the same clock source and set the same sync angle, and
Trigger Method	Angle-Based Time-Based (default)	these lidars will rotate to that same azimuthal position at every full second. The way laser firings are triggered. Time-based lasers fire every 111.11 us. Angle-based lasers fire every 0.4° at 10 Hz, or every 0.8° at 20 Hz
Up-Close Blockage Detection	OFF (default) ON	 When no point cloud is output, the following two circumstances can be distinguished: No laser emission. With laser emission, no point cloud data is valid. See definition of the Distance field in Section 3.1.2 (Point Cloud UDP Data).

Parameter	Options	Description
Retro Multi-Reflection	OFF (default)	To mitigate the false positives at twice the distance of a retroflector.
Filtering	ON	
Rotation Direction	Clockwise (default)	- After selecting Counterclockwise, refresh the webpage to check that the
	Counterclockwise	settings have taken effect. If the page after refreshing still shows Clockwise,
		refresh the page again and check.
Standby Mode	In Operation (default)	In Standby mode, the motor stops running and lasers stop firing.
	Standby	

4.2.3 Time Settings

Clock Source	PTP
Profile	1588v2
PTP Network Transport	UDP/IP
PTP Domain Number	0
PTP logAnnounceInterval	1
PTP logSyncInterval	1
PTP logMinDelayReqInterval	0
Time Offset for Lidar Lock	1

Parameter	Options	Description	
Clock Source	PTP	Detailed in Appendix III (PTP Protocol)	
Profile	1588v2 (default)	IEEE timing and synchronization standard	
	802.1AS		
	802.1AS Automotive		
Time Offset for Lidar	1 to 100 μs (integer)	Specify the upper limit of the absolute offset between Slave and Master when the lidar	
Lock		is in PTP Locked status; see Section 4.1 (Home)	
PTP Network	UDP/IP (default)	Network transport protocol	
Transport	L2		
		UDP/IP Available only for 1588v2 profile	
		L2 Available for all profiles	

Parameter	Options	Description
Domain Number	0 to 127 (integer)	Domain attribute of the local clock
	Default: 0	

When using the 1588v2 profile:

Parameter	Options	Description
PTP	-2 to 3	Time interval between Announce messages
logAnnounceInterval	Default: 1	Default: 1 log second (2 seconds)
PTP	-7 to 3	Time interval between Sync messages
logSyncInterval	Default: 1	Default: 1 log second (2 seconds)
PTP	-7 to 3	Minimum permitted mean time between Delay_Req messages
logMinDelayReqInterval	Default: 0	Default: 0 log second (1 second)

When using the 802.1AS or 802.1AS Automotive profile:

Parameter	Options	Description		
Switch Type	TSN (default) Non-TSN	Type of the network switch		
	Non 15N	TSN	Time Sensitive Network, using Peer- to-Peer delay mechanism	
		Non-TSN	Using End-to-End delay mechanism	

4.3 Azimuth FOV



Button	Description
Save	Save and execute all the settings on this page.

Parameter	Options	Description
Azimuth FOV Setting	For all channels (default)	Configuration mode of the azimuth FOV.
	Multi-section FOV	The lidar outputs valid data only within the specified azimuth FOV ranges.

∵Ó- Note

- The angles in degrees are accurate to the first decimal place.
- If the Start Angle is larger than the End Angle, then the actual range is the union of [Start Angle, 360°) and [0°, End Angle).
 - ∘ For instance, when the angle range is set to be [270°, 90°), the actual azimuth FOV is [270°, 360°) ∪ [0°, 90°).

4.3.1 For all channels

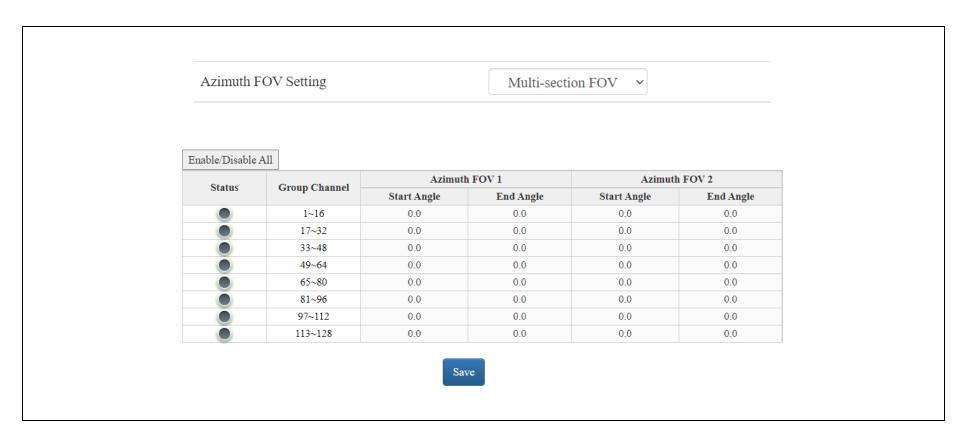
Input a Start Angle and an End Angle to form a continuous angle range.

This range applies to all channels.



4.3.2 Multi-section FOV

For each of the eight channel groups (16 channels per group, starting from Channel 1), input multiple (≤2) sets of Start Angles and End Angles to form multiple continuous angle ranges.



4.4 Operation Statistics

These operating parameters are shown in real time:

Start-Up Counts	146	
Internal Temperature	56.26°C	
System Uptime	0 h 5 min	
Total Operation Time	559 h 43 min	
Internal Temperature	Operation Time	
Internal Temperature	Operation Time	
·	Operation Time 0 h 1 min	
Internal Temperature < -40 °C -40 to -20 °C	<u> </u>	
<-40 °C	0 h 1 min	
<-40 °C -40 to -20 °C	0 h 1 min 0 h 46 min	

4.5 Monitor

These electrical parameters (measured at the lidar's connector) are shown in real time:

- Lidar Input Current
- Lidar Input Voltage
- Lidar Input Power

4.6 Upgrade

Preparation

- Please contact Hesai technical support to receive encrypted and signed upgrade files.
- During the upgrade, it is recommended to place a protective cover (supplied with the lidar) or other opaque material over the lidar's cover lens.

Upgrade

- Click the "Upload" button, select an upgrade file, and confirm your choice in the pop-up window.
- When the upgrade is complete, the lidar will automatically reboot, and the past versions will be logged in the Upgrade Log.

Button	Description
Restart	Software reboot
	Afterwards, the Start-Up Counts in the Operation Statistics page increments by 1.

Parameter	Current Value
Software Version	3.1.40
Firmware of Sensor Version	3.1.36
Firmware of Controller Version	3.1.66
Upgrade Log	-



Above version numbers may be different from the actual. Please refer to the web page of the lidar used.

4.7 Log

The process logs in this page can be used for software troubleshooting.

Button	Description
Clear ALL	Clear all logs
Download ALL	Download all logs

4.8 Security

Cyber Security (Master Switch)	OFF	Cyber Security (Master Switch)	ON
Login Control		Login Control	
Authentication	OFF	Authentication Current Password	ON Current Password Forgot Password?
Secure Connection		New Password	New Password
PTC Connection HTTP Connection	Non-TLS HTTP	Confirm New Password Secure Connection	Confirm New Password
Point Cloud Signature		PTC Connection HTTP Connection	TLS HTTPS
Share Secret Key ①			
Save		Point Cloud Signature	
		Share Secret Key ①	Save

As shown in the previous page, the available settings depend on the Cyber Security Master Switch:

	Cyber Security (Master Switch): OFF (Default)	Cyber Security (Master Switch): ON
Login Control	OFF	ON
	http://192.168.1.201 redirects to the Home page.	https://192.168.1.201 redirects to the Login page (see
		Section 4.9 Login).
Secure Connection	OFF	ON
	PTC and HTTP (cleartext communication)	PTCS and HTTPS (encrypted communication; configuration
		required)
Point Cloud Signature	Setting the Shared Secret Key in cleartext poses data	Users can change the shared secret key.
	breach risks and is not recommended.	

∵<u>Ö</u> Notes

- Point cloud signature is deactivated by default. Its activation/deactivation is controlled by PTC commands (see Section 5 Communication Protocol), regardless of the Cyber Security Master Switch. This webpage only sets the Shared Secret Key of point cloud signature.
- Firmware and software upgrades are always encrypted and signed, regardless of the Cyber Security Master Switch.

4.8.1 Login Control

When the Cyber Security Master Switch is ON:

Parameter	Description
Authentication	Login control. Forced to be ON.
Current Password	 When turning on/off the Cyber Security Master Switch or when changing the password, input here. Default password: 123456 To effectively implement login control, please change the default password and keep your new password securely. Before returning a trial/loaner lidar or an RMA lidar to Hesai, please make sure to change the password back to default.
New Password	 Format 8 to 30 characters Containing at least one digit and one letter (case sensitive) Special characters are allowed
Confirm New Password	-



- 🖫 In case the password is forgotten:

If TLS is selected for	Users can only reset the password :	
PTC Connection	Click on "Forgot password?" and it redirects to the Reset Password page; obtain a reset code.	
	Contact Hesai technical support, provide the reset code to obtain a verification code.	
	Input the verification code in Reset Password page and click on "Submit".	
If mTLS is selected for	Users are allowed to change the password (without providing the current password) by sending a PTCS command.	
PTC Connection	See Section 5 (Communication Protocol).	

4.8.2 Secure Connection

When the Cyber Security Master Switch is ON:

TLS: mTLS:

Secure Connection		Secure Connection		
PTC Connection	TLS	PTC Connection	mTLS	
HTTP Connection	HTTPS	Client CA certificate name	No file	
		Certificate status	Invalid	
		Change Certificate	Upload	Remove
		HTTP Connection	HTTPS	

Parameter	Options	Description		
PTC Connection	TLS (default)	PTC connection mode		
	mTLS	TLS (one-way auth)	Only the user authenticates the lidar.	
		mTLS (two-way auth)	The user and the lidar authenticate each other. Recommended for enhanced security. • Click the "Upload" button to upload a user CA certificate chain. • Before returning a trial/loaner lidar or an RMA lidar to Hesai, click "Remove" to remove the uploaded certificate.	
HTTP Connection	Forced to be HTTPS	HTTP connection mode After configuring the HTTPS environment (see Section 4.8.4): • The current URL switches from https://192.168.1.201 . • Communication becomes encrypted.		

4.8.3 Point Cloud Signature

Parameter	Options	Description
Shared Secret Key	8 to 32 digits or letters (case	Used for negotiating a session key.
	sensitive)	• Default key: 12345678
		• To avoid data breach risks, please change the default key and keep your new key
		securely.

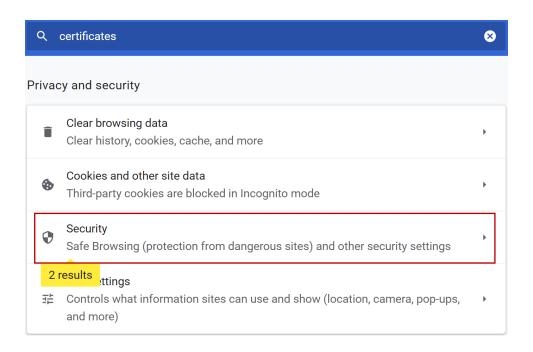
4.8.4 Configure HTTPS Environment

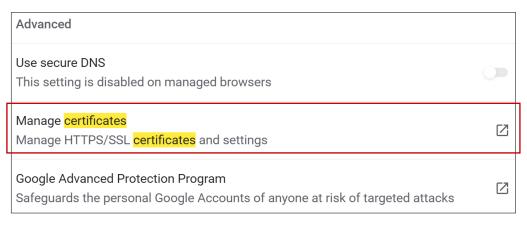
Before using HTTPS, import the lidar CA certificate chain into your browser.

Without this step, HTTPS will not be activated, and a browser warning ("Not Secure") will appear when accessing web control.

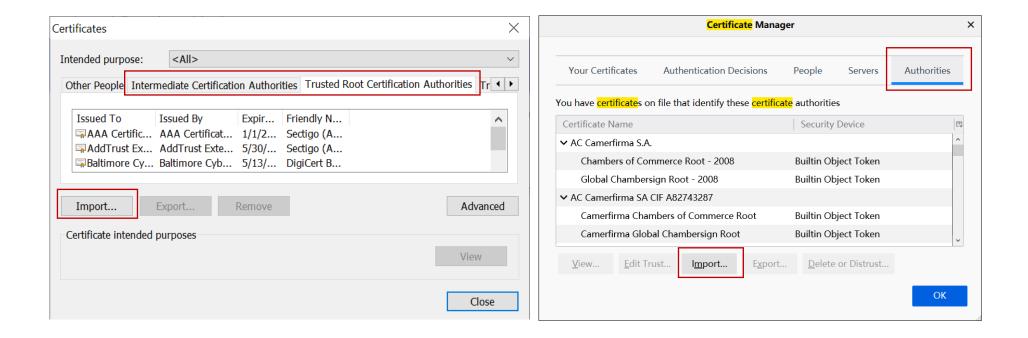
Chrome and Firefox in Windows 10 are used as an example.

1) Go to the Settings/Options/Preference page of your browser → Input "Certificate" in the search bar → Select "Manage/View Certificates"



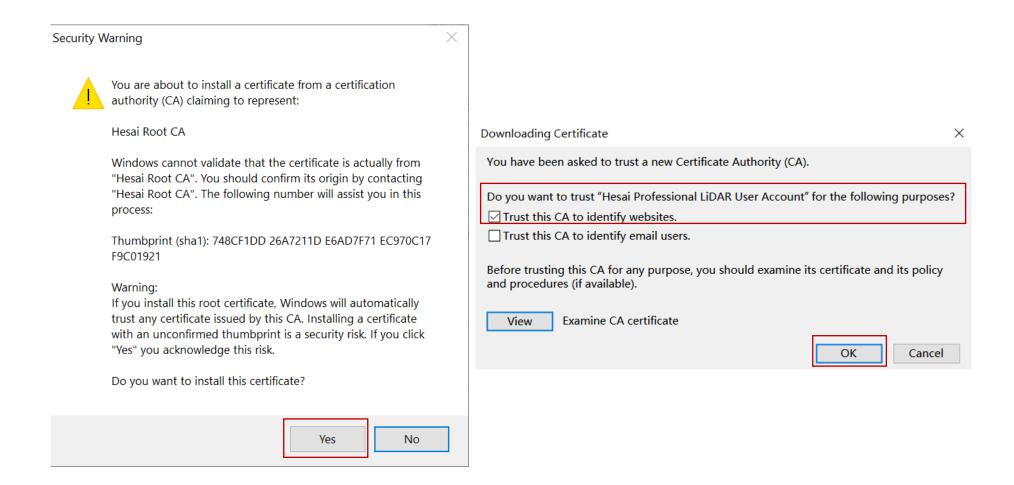


- 2) In the pop-up dialog box
- If "Intermediate Certification Authorities" and "Trusted Root Certification Authorities" are two separate tabs (see left-hand screenshot), click "Import" to upload the intermediate certificate under the former tab, and upload the root certificate under the latter tab
- If only one tab is named "Authorities" (see right-hand screenshot), click "Import" to upload the intermediate and root certificates under this tab, or upload only the certificate chain file under this tab.

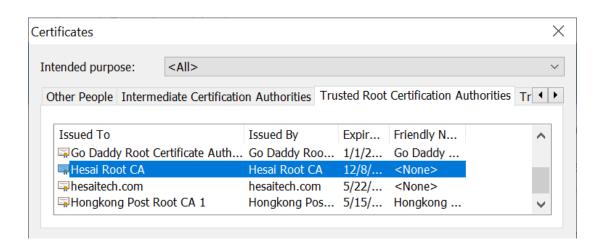


Follow the default settings in the Import Certificate wizard and click "Next" if applicable.

In case the following warnings appear, select "Trust this CA to identify websites".



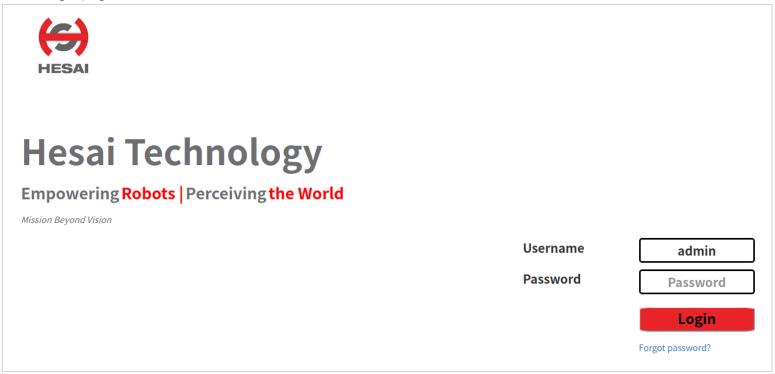
3) When the import is complete, the CA certificate appears in the dialog box. Double-click to see detailed information.





4.9 Login

When the Cyber Security Master Switch on the Security page is ON (see Section 4.8 Security), login control will be activated and the current URL will redirect to the Login page.



Username	admin
Password	Default: 123456
	To effectively implement login control, please change the default password (see Section 4.8 - Security) and keep your new
	password securely.

5 Communication Protocol

To acquire Hesai lidar's PTC (Pandar TCP Commands) and HTTP API Reference Manual, please contact Hesai technical support.

Lidar models that support cybersecurity can communicate using the encrypted PTCS (PTC over TLS) and HTTPS (HTTP over TLS) API.

- Data format is the same with the cleartext PTC/HTTP API.
- To use PTCS, make sure your TLS version is 1.3 or above, with OpenSSL 1.1.1 or above.

The sample code for using PTC/PTCS, HTTP/HTTPS, and point cloud signature can be found at: https://github.com/HesaiTechnology/Cyber_Security

6 Sensor Maintenance

A

Warnings

- The lidar's cover lens is made of plastic (polycarbonate, PC), similar to the material used for car lamps.
- Do NOT wipe the cover lens when it is dry, nor use abrasive cleaners. Doing so can damage the optical coating.
- Do NOT use organic cleaners, which can damage the cover lens and even cause cracking.
 - o Organic cleaners include, but are not limited to: tar cleaners, self-cleaning agents, adhesive removers, coating removers, foam cleaners, paint mist removers, glass cleaners, thinning agents, de-icers, paint surface treatment agents, alcohol, and vinegar.
 - Do NOT use automatic car wash equipment to clean the lidar. Before washing the car or performing related operations, protect the cover lens to prevent any contact with organic cleaners.
- Do NOT apply excessive force to the lidar, as this can damage the cover lens.
- If a pressure washer is used to clean the cover lens, make sure the distance between the nozzle and the cover lens remains at least 60 cm.
- After prolonged exposure to strong sunlight and high temperatures, the cover lens should NOT be cleaned immediately.
- If snow or ice accumulates on the cover lens, do NOT use a pressure washer or ice scraper.
 - A small broom is recommended to remove snow.
 - A solvent-free (i.e., free of organic solvents) ice removal spray is recommended to remove ice; alternatively, wait for the ice to melt by itself.
- Do NOT wax the cover lens.

<u>:Ò</u>:

Notes

- · Please regularly check the cover lens, considering your car use frequency, parking environment, and climate conditions.
- If foreign objects (such as dust, fingerprints, or oil stains) are found on the cover lens, make sure to clean it.

If corrosive foreign objects (such as insect remains, bird droppings, tree resin, road dust, industrial dust, asphalt, soot particles, and road salt) are found on the cover lens, make sure to clean it immediately.

Cleaning procedure

- 1. Make sure the lidar is powered OFF.
- 2. Choose a cleaning agent:
- For light stains, use room temperature water.
- For heavier stains, use a mild soap solution (no more than two tablespoons of soap per quart or liter of water).
- For stubborn stains, use a solvent-free (i.e., free of organic solvents), neutral detergent at room temperature, such as car shampoo.
- 3. Take a clean soft sponge or anti-static microfiber cloth, dampen it with the chosen cleaning agent, and gently wipe the dirty area on the cover lens back and forth.
- 4. For stubborn stains, cover the dirty area with the dampened sponge or cloth to soften the stains before wiping.
- 5. Immediately after removing the stains, rinse the cover lens with clean water. Then use a clean soft sponge or microfiber cloth to gently wipe away any remaining liquid (which may contain residual cleaning agent or contaminants).

7 Troubleshooting

In case the following procedures cannot solve the problem, please contact Hesai technical support.

Symptoms	Points to Check
	Verify that:
	power adapter is properly connected and in good condition;
Indicator light is off on	connection box is intact;
the connection box	 input voltage and current satisfy the requirements in Section 2.3 (Connection Box).
	Power on again to check if the symptom persists.
	Verify that:
	power adapter is properly connected and in good condition;
	if a connection box is used, the connection box is intact;
Motor is not running	• input voltage and current satisfy the requirements in Section 1.4 (Specifications) and 2.3 (Connection Box);
Motor is not running	 web control can be accessed (see "cannot open web control" on the next page);
	 the lidar is not in standby mode (see Section 4.2 Web Control – Settings).
	Power on again to check if the symptom persists.

Symptoms	Points to Check
Motor is running but no output data is received, neither on Wireshark nor on PandarView	 Verify that: Ethernet cable is properly connected (by unplugging and plugging again); Lidar's Destination IP is correctly set on the Settings page of web control; horizontal FOV is properly set on the Azimuth FOV page of web control; firmware version of the sensor is correctly shown on the Upgrade page of web control; Lidar is emitting laser light. This can be checked by using an infrared camera, an infrared sensor card, or a phone camera without infrared filter. If a connection box is used: replace the current Ethernet cable with another cable of at least Cat 6; Cat 7 or higher is recommended.
Can receive data on Wireshark but not on PandarView	Power on again to check if the symptom persists. Verify that: Lidar Destination Port is correctly set on the Settings page of web control; PC's firewall is disabled, or that PandarView 2 is added to the firewall exceptions; PC's VLAN ID is the same as the lidar's; (NOTE This requirement applies only when the product model supports VLAN and that VLAN tagging is enabled.) the latest version of PandarView 2 is installed on the PC.

Symptoms	Points to Check
Cannot open web control	 Verify that: Ethernet cable is properly connected (by unplugging and plugging again); Lidar's IP is in the same subnet with the PC's. Users may use WireShark to check the lidar's IP that broadcasts data packets; PC's VLAN ID is the same as the lidar's. (NOTE This requirement applies only when the product model supports VLAN and that VLAN tagging is enabled.) Afterwards: restart PC, or connect the lidar to another PC; power on again to check if the symptom persists.
Abnormal packet size (missing packets)	 Verify that: horizontal FOV is properly set on the Azimuth FOV page of web control; motor's spin rate is steady on the Home page of web control; Lidar's internal temperature is between -40°C and 110°C on the Operation Statistics page of web control Ethernet is not overloaded; no switch is connected into the network. The data transmitted from other devices may cause network congestion and packet loss. Afterwards: connect the PC only to the lidar and check for packet loss; power on again to check if the symptom persists.

Symptoms	Points to Check
	Verify that:
	• Lidar's cover lens is clean. If not, refer to Section 6 (Sensor Maintenance) for the cleaning method;
	• Lidar's calibration file is imported; see <i>PandarView 2 User Manual</i> (Use);
	 horizontal FOV is properly set on the Azimuth FOV page of web control;
	 motor's spin rate is steady on the Home page of web control;
Abnormal point cloud	• Lidar's internal temperature is between -40°C and 110°C on the Operation Statistics page of web control.
(obviously misaligned	
points, flashing	Afterwards, check for packet loss:
points, or incomplete	• If no packet is missing and yet the point cloud flashes, please update PandarView 2 to the latest version (see the
FOV)	Download page of Hesai's official website or contact Hesai technical support) and restart the PC.
	If the point cloud is still abnormal:
	• try connecting the lidar to another PC;
	power on again to check if the symptom persists.

Appendix I Channel Distribution

Notes to the table next page:

■ Angle Values

- The design values of Horizontal Angle (Azimuth) Offsets and Vertical Angles (Elevation) are listed.
- The accurate values are in this lidar unit's angle correction file, see Section 1.3 (Channel Distribution).

■ Channel No.

- All channels are listed in the ascending order of Channel No..
- In the vertical high-resolution region (19° to 36°), the vertical angles of Channels 78 to 96 alternate with those of Channels 97 to 115. Outside this region, Channel No. counts from bottom to top.

■ Division of Channels into Banks

All channels are divided into four banks.

Range of Channels	Name
Channels 97 to 128	Bank D
Channels 65 to 96	Bank C
Channels 33 to 64	Bank B
Channels 1 to 32	Bank A

Channel No.	Bank No.	Horizontal Angle (Azimuth) Offset	Vertical Angle (Elevation)	Range Capability @10% Reflectivity	Horizontal Resolution @10 Hz
1 (bottom)	Bank A	10.108°	-52.627°	15 m	0.8°
2	Bank A	9.720°	-51.028°	15 m	0.8°
3	Bank A	9.384°	-49.515°	15 m	0.8°
4	Bank A	9.091°	-48.074°	15 m	0.8°
5	Bank A	8.833°	-46.695°	15 m	0.8°
6	Bank A	8.603°	-45.369°	15 m	0.8°
7	Bank A	8.396°	-44.090°	15 m	0.8°
8	Bank A	8.209°	-42.852°	15 m	0.8°
9	Bank A	8.040°	-41.651°	20 m	0.8°
10	Bank A	7.885°	-40.482°	20 m	0.8°
11	Bank A	7.743°	-39.343°	20 m	0.8°
12	Bank A	7.612°	-38.231°	20 m	0.8°
13	Bank A	7.492°	-37.143°	20 m	0.8°
14	Bank A	7.380°	-36.076°	20 m	0.8°
15	Bank A	7.277°	-35.030°	20 m	0.8°
16	Bank A	7.180°	-34.002°	20 m	0.8°
17	Bank A	7.090°	-32.992°	20 m	0.8°
18	Bank A	7.006°	-31.996°	20 m	0.8°
19	Bank A	6.928°	-31.015°	20 m	0.8°
20	Bank A	6.854°	-30.048°	20 m	0.8°

Channel No.	Bank No.	Horizontal Angle (Azimuth) Offset	Vertical Angle (Elevation)	Range Capability @10% Reflectivity	Horizontal Resolution @10 Hz
21	Bank A	6.785°	-29.093°	20 m	0.8°
22	Bank A	6.721°	-28.149°	20 m	0.8°
23	Bank A	6.660°	-27.216°	20 m	0.8°
24	Bank A	6.602°	-26.292°	20 m	0.8°
25	Bank A	6.549°	-25.378°	20 m	0.8°
26	Bank A	6.498°	-24.473°	20 m	0.8°
27	Bank A	6.450°	-23.575°	20 m	0.8°
28	Bank A	6.405°	-22.685°	20 m	0.8°
29	Bank A	6.363°	-21.802°	20 m	0.8°
30	Bank A	6.323°	-20.926°	20 m	0.8°
31	Bank A	6.285°	-20.056°	20 m	0.8°
32	Bank A	6.250°	-19.191°	20 m	0.8°
33	Bank B	-6.217°	-18.331°	20 m	0.8°
34	Bank B	-6.186°	-17.477°	20 m	0.8°
35	Bank B	-6.157°	-16.627°	20 m	0.8°
36	Bank B	-6.129°	-15.781°	20 m	0.8°
37	Bank B	-6.104°	-14.940°	20 m	0.8°
38	Bank B	-6.080°	-14.102°	20 m	0.8°
39	Bank B	-6.057°	-13.268°	20 m	0.8°
40	Bank B	-6.037°	-12.436°	20 m	0.8°

Channel No.	Bank No.	Horizontal Angle (Azimuth) Offset	Vertical Angle (Elevation)	Range Capability @10% Reflectivity	Horizontal Resolution @10 Hz
41	Bank B	-6.018°	-11.608°	20 m	0.8°
42	Bank B	-6.000°	-10.783°	20 m	0.8°
43	Bank B	-5.984°	-9.960°	20 m	0.8°
44	Bank B	-5.969°	-9.139°	20 m	0.8°
45	Bank B	-5.955°	-8.320°	20 m	0.8°
46	Bank B	-5.943°	-7.503°	20 m	0.8°
47	Bank B	-5.927°	-6.688°	20 m	0.8°
48	Bank B	-5.923°	-5.874°	20 m	0.8°
49	Bank B	-5.915°	-5.061°	20 m	0.8°
50	Bank B	-5.908°	-4.250°	20 m	0.8°
51	Bank B	-5.902°	-3.439°	20 m	0.8°
52	Bank B	-5.897°	-2.630°	20 m	0.8°
53	Bank B	-5.894°	-1.820°	20 m	0.8°
54	Bank B	-5.892°	-1.012°	20 m	0.8°
55	Bank B	-5.891°	-0.203°	20 m	0.8°
56	Bank B	-5.891°	0.606°	20 m	0.8°
57	Bank B	-5.893°	1.414°	20 m	0.8°
58	Bank B	-5.896°	2.223°	20 m	0.8°
59	Bank B	-5.899°	3.033°	20 m	0.8°
60	Bank B	-5.905°	3.843°	20 m	0.8°

Channel No.	Bank No.	Horizontal Angle (Azimuth) Offset	Vertical Angle (Elevation)	Range Capability @10% Reflectivity	Horizontal Resolution @10 Hz
61	Bank B	-5.911°	4.654°	20 m	0.8°
62	Bank B	-5.919°	5.466°	20 m	0.8°
63	Bank B	-5.927°	6.279°	20 m	0.8°
64	Bank B	-5.938°	7.094°	20 m	0.8°
65	Bank C	5.949°	7.910°	20 m	0.4°
66	Bank C	5.962°	8.728°	20 m	0.4°
67	Bank C	5.976°	9.547°	20 m	0.4°
68	Bank C	5.992°	10.369°	20 m	0.4°
69	Bank C	6.008°	11.194°	20 m	0.4°
70	Bank C	6.027°	12.020°	20 m	0.4°
71	Bank C	6.047°	12.850°	20 m	0.4°
72	Bank C	6.068°	13.683°	20 m	0.4°
73	Bank C	6.091°	14.519°	20 m	0.4°
74	Bank C	6.116°	15.359°	20 m	0.4°
75	Bank C	6.143°	16.202°	20 m	0.4°
76	Bank C	6.171°	17.050°	20 m	0.4°
77	Bank C	6.201°	17.902°	20 m	0.4°
78	Bank C	6.233°	18.759°	20 m	0.4°
79	Bank C	6.267°	19.621°	20 m	0.4°
80	Bank C	6.304°	20.488°	20 m	0.4°

Channel No.	Bank No.	Horizontal Angle (Azimuth) Offset	Vertical Angle (Elevation)	Range Capability @10% Reflectivity	Horizontal Resolution @10 Hz
81	Bank C	6.343°	21.362°	20 m	0.4°
82	Bank C	6.384°	22.241°	20 m	0.4°
83	Bank C	6.427°	23.128°	20 m	0.4°
84	Bank C	6.474°	24.022°	20 m	0.4°
85	Bank C	6.523°	24.923°	20 m	0.4°
86	Bank C	6.575°	25.833°	20 m	0.4°
87	Bank C	6.631°	26.751°	20 m	0.4°
88	Bank C	6.690°	27.679°	20 m	0.4°
89	Bank C	6.752°	28.618°	20 m	0.4°
90	Bank C	6.819°	29.567°	20 m	0.4°
91	Bank C	6.890°	30.528°	20 m	0.4°
92	Bank C	6.966°	31.502°	20 m	0.4°
93	Bank C	7.047°	32.490°	20 m	0.4°
94	Bank C	7.134°	33.493°	20 m	0.4°
95	Bank C	7.227°	34.512°	20 m	0.4°
96	Bank C	7.327°	35.549°	20 m	0.4°
97	Bank D	-6.250°	19.191°	20 m	0.4°
98	Bank D	-6.285°	20.056°	20 m	0.4°
99	Bank D	-6.323°	20.926°	20 m	0.4°
100	Bank D	-6.363°	21.802°	20 m	0.4°

Channel No.	Bank No.	Horizontal Angle (Azimuth) Offset	Vertical Angle (Elevation)	Range Capability @10% Reflectivity	Horizontal Resolution @10 Hz
101	Bank D	-6.405°	22.685°	20 m	0.4°
102	Bank D	-6.450°	23.575°	20 m	0.4°
103	Bank D	-6.498°	24.473°	20 m	0.4°
104	Bank D	-6.549°	25.378°	20 m	0.4°
105	Bank D	-6.602°	26.292°	20 m	0.4°
106	Bank D	-6.660°	27.216°	20 m	0.4°
107	Bank D	-6.721°	28.149°	20 m	0.4°
108	Bank D	-6.785°	29.093°	20 m	0.4°
109	Bank D	-6.854°	30.048°	20 m	0.4°
110	Bank D	-6.928°	31.015°	20 m	0.4°
111	Bank D	-7.006°	31.996°	20 m	0.4°
112	Bank D	-7.090°	32.992°	20 m	0.4°
113	Bank D	-7.180°	34.002°	20 m	0.4°
114	Bank D	-7.277°	35.030°	20 m	0.4°
115	Bank D	-7.380°	36.076°	20 m	0.4°
116	Bank D	-7.492°	37.143°	20 m	0.4°
117	Bank D	-7.612°	38.231°	20 m	0.4°
118	Bank D	-7.743°	39.343°	20 m	0.4°
119	Bank D	-7.885°	40.482°	20 m	0.4°
120	Bank D	-8.040°	41.651°	20 m	0.4°

Channel No.	Bank No.	Horizontal Angle (Azimuth) Offset	Vertical Angle (Elevation)	Range Capability @10% Reflectivity	Horizontal Resolution @10 Hz
121	Bank D	-8.209°	42.852°	15 m	0.4°
122	Bank D	-8.396°	44.090°	15 m	0.4°
123	Bank D	-8.603°	45.369°	15 m	0.4°
124	Bank D	-8.833°	46.695°	15 m	0.4°
125	Bank D	-9.091°	48.074°	15 m	0.4°
126	Bank D	-9.384°	49.515°	15 m	0.4°
127	Bank D	-9.720°	51.028°	15 m	0.4°
128 (top)	Bank D	-10.108°	52.627°	15 m	0.4°

Appendix II Absolute Time of Point Cloud Data

Source of Absolute Time

The lidar retrieves the current absolute time by connecting to an external clock source (PTP).

- The lidar connects to a third-party PTP master to obtain the absolute time.
- Users may configure the PTP settings (see Section 4.2 Web Control Settings).
- Users may check the PTP signal status (see Section 4.1 Web Control Home).
- The lidar does not output GPS Data Packets.

The absolute time is updated as follows.

PTP Status	Date & Time	Description
	(accurate to μs)	
Free Run	Virtual	Starts counting from a virtual UTC time (such as 2000-01-01 00:00:00), using the lidar's internal 1
		Hz signal.
Tracking or	Synchronized	Extract the actual date and time from the PTP Master's messages.
Locked		
Frozen	Drifting	Starts counting from the last synchronized time, using the lidar's internal 1 Hz signal.
		Will gradually drift from the actual PTP time.

-<u>Ö</u>:-

Notes

- PTP is a Plug & Play protocol; the lidar works as a PTP slave device and requires no additional setup.
- The timestamps and Date & Time fields in Point Cloud Data Packets strictly follow the PTP master device. Certain PTP master devices may have a specified offset from the lidar's time output. Please verify the configuration and calibration of your PTP master device.

■ Absolute Time of Point Cloud Data Packets

The absolute time of a Point Cloud Data Packet (denoted as t0) is calculated as follows:

$$t0 = t_s + t_ms$$

where

- t_s is the whole second part (see the Date & Time field).
- t_ms is the microsecond part (see the Timestamp field).
- For definition of the above fields (see Section 3.1.2 Point Cloud UDP Data Tail).

■ Start Time of Each Block

Given the absolute time of a Point Cloud Data Packet (t0), the start time of each block (i.e., the time when the first firing starts) can be calculated.

Single Return Mode

Block	Start Time (μs)
Block 1	t0 + 9
Block 2	t0 + 9 + 111.11

Dual Return Mode

Block	Start Time (µs)
Block 1 & Block 2	t0 + 9

■ Firing Sequences

All channels are divided into four banks, see Appendix I (Channel Distribution).

Two firing sequences are defined below and are executed alternately (i.e. the next round of firing uses a different firing sequence from this round of firing).

Firing Sequence 1	Firing Sequence 2
Banks CDB fire; Bank A rests	Banks CDA fire, Bank B rests

The current firing sequence is indicated by the **Mode Flag** field in the Tail of Point Cloud Data Packets, see Section 3.1.2 (Point Cloud UDP Data).

■ Firing Time Offset of Each Channel

Assume that the start time of Block m is T(m), $m \in \{1, 2\}$, then the laser firing time of Channel n in Block m is $t(m, n) = T(m) + \Delta t(n), n \in \{1, 2, ..., 128\}.$

The firing time offsets $\Delta t(n)$ are listed in the lidar unit's **firetime correction file**, shown in the table next page.

- LoopNum is the number of firing sequences.
- "Loop1" and "Loop2" are the firing channels of Firing Sequences 1 and 2, respectively. The firing channels are listed in the ascending order of Δt(n).
- "Firetime1" and "Firetime2" are the firing time offsets $\Delta t(n)$ (Unit: μs), which are the same.
- The file contains 99 rows of effective data (3 header rows and 96 channel rows), appended by 32 all-zero rows (shown as ellipses in the table next page).

To obtain the firetime correction file:

- send PTC command 0xA9, as described in Hesai TCP API Protocol (Chapter 5);
- or export the file using PandarView, see the PandarView user manual.

Firetime Correction File (continued in the following pages)

EEFF	1	1	
Horizontal Resolution Mode	1	LoopNum	2
Loop1	Firetime1	Loop2	Firetime2
99	0.6	65	0.6
65	1.456	99	1.456
35	2.312	1	2.312
102	3.768	72	3.768
72	4.624	102	4.624
38	5.48	8	5.48
107	6.936	73	6.936
73	7.792	107	7.792
43	8.648	9	8.648
110	10.104	80	10.104
80	10.96	110	10.96
46	11.816	16	11.816
115	13.272	81	13.272
81	14.128	115	14.128
51	14.984	17	14.984
118	16.44	88	16.44
88	17.296	118	17.296
54	18.152	24	18.152
123	19.608	89	19.608
89	20.464	123	20.464
59	21.32	25	21.32

1		
		22.776
23.632	126	23.632
24.488	32	24.488
25.944	67	25.944
26.8	97	26.8
27.656	3	27.656
29.112	70	29.112
29.968	104	29.968
30.824	6	30.824
32.28	75	32.28
33.136	105	33.136
33.992	11	33.992
35.448	78	35.448
36.304	112	36.304
37.16	14	37.16
38.616	83	38.616
39.472	113	39.472
40.328	19	40.328
41.784	86	41.784
42.64	120	42.64
43.496	22	43.496
44.952	91	44.952
45.808	121	45.808
46.664	27	46.664
48.12	94	48.12
48.976	128	48.976
	25.944 26.8 27.656 29.112 29.968 30.824 32.28 33.136 33.992 35.448 36.304 37.16 38.616 39.472 40.328 41.784 42.64 43.496 44.952 45.808 46.664 48.12	23.632 126 24.488 32 25.944 67 26.8 97 27.656 3 29.112 70 29.968 104 30.824 6 32.28 75 33.136 105 33.992 11 35.448 78 36.304 112 37.16 14 38.616 83 39.472 113 40.328 19 41.784 86 42.64 120 43.496 22 44.952 91 45.808 121 46.664 27 48.12 94

49.832	30	49.832
51.288	68	51.288
52.144	98	52.144
53	4	53
54.456	69	54.456
55.312	103	55.312
56.168	5	56.168
57.624	76	57.624
58.48	106	58.48
59.336	12	59.336
60.792	77	60.792
61.648	111	61.648
62.504	13	62.504
63.96	84	63.96
64.816	114	64.816
65.672	20	65.672
67.128	85	67.128
67.984	119	67.984
68.84	21	68.84
70.296	92	70.296
71.152	122	71.152
72.008	28	72.008
73.464	93	73.464
74.32	127	74.32
75.176	29	75.176
76.632	66	76.632
	52.144 53 54.456 55.312 56.168 57.624 58.48 59.336 60.792 61.648 62.504 63.96 64.816 65.672 67.128 67.984 68.84 70.296 71.152 72.008 73.464 74.32 75.176	51.288 68 52.144 98 53 4 54.456 69 55.312 103 56.168 5 57.624 76 58.48 106 59.336 12 60.792 77 61.648 111 62.504 13 63.96 84 64.816 114 65.672 20 67.128 85 67.984 119 68.84 21 70.296 92 71.152 122 72.008 28 73.464 93 74.32 127 75.176 29

66	77.488	100	77.488
36	78.344	2	78.344
101	79.8	71	79.8
71	80.656	101	80.656
37	81.512	7	81.512
108	82.968	74	82.968
74	83.824	108	83.824
44	84.68	10	84.68
109	86.136	79	86.136
79	86.992	109	86.992
45	87.848	15	87.848
116	89.304	82	89.304
82	90.16	116	90.16
52	91.016	18	91.016
117	92.472	87	92.472
87	93.328	117	93.328
53	94.184	23	94.184
124	95.64	90	95.64
90	96.496	124	96.496
60	97.352	26	97.352
125	98.808	95	98.808
95	99.664	125	99.664
61	100.52	31	100.52
0	0	0	0
•••			
0	0	0	0

Appendix III Power Supply Requirements

To ensure the input voltage at the lidar's connector is within 9 to 32 V DC, please check the specifications of the power supply and cables.

Power Supply

Should be able to provide at least 4 A, 35 W.

■ Cable Wire Gauge

The lidar uses 18 AWG power cables. We recommend using cables of 18 AWG or thicker wire gauges.

■ Minimum Source Voltage

Calculations can be made as follows:

- Cable length from the power source to the lidar connector is defined as L (unit: m).
- When using 18 AWG (24.7 Ω/km) cables, cable resistance is estimated as $R_1 = 0.05L$ (unit: Ω).
- Resistance of the lidar connector described in Section 2.2 (Interfaces) is defined as R_2 , excluding jumper cable assembly. $R_2 \le 20 \text{ m}\Omega$.
- In all operating conditions, the lidar's peak power consumption $P_{peak} \le 35W$.
- · A conservative estimate of the minimum source voltage is

$$U_{\text{source,min}} = 9 + \frac{P_{\text{peak,max}}}{9} * (R_1 + R_{2,\text{max}}) \approx (9.1 + 0.2\text{L}) \text{ (unit: V)}.$$

(Continued on the next page)

(Continued)

Users may also estimate the minimum source voltage using the following lookup table.

Cable Total Length L	Minimum Source Voltage U
2 m	9.5 V
5 m	10.1 V
7 m	10.5 V
10 m	11.1 V

When the lidar's input voltage approaches 32 V, make sure there is no additional overshoot in the external power system. Even a short period of overvoltage can cause irreversible damage to the lidar.

Appendix IV Legal Notice

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Hesai Product Warranty Service Manual is on the Warranty Policy page of Hesai's official website: https://www.hesaitech.com/warranty-policy/

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